



OPERATIONS MANUAL PART A
OM-A

ISSUE 6 - REVISION 1
03MAR2026



1 GENERAL INFORMATION

1.0 HiSky Mission

Our mission is to provide a realistic and immersive **HiSky airline experience**, replicating real-world operations as closely as possible.

We are dedicated to:

- delivering high levels of realism and professionalism
- ensuring all pilots follow real-world airline procedures
- maintaining strict adherence to Standard Operating Procedures (SOPs)

To support this, pilots are provided with:

- FCOM
- FCTM
- OM-A, OM-B, OM-C
- Company SOPs

All operations are monitored through a dedicated **Flight Data Monitoring (FDM)** system to ensure compliance and continuous improvement.

1.1 Flying with HiSky Virtual

At HiSky Virtual, we welcome pilots of all experience levels, from beginners to real-world aviators.

Before flying with us, you must meet the following requirements:

- Minimum age: **16 years**
- Must join the official **Discord server**
- Must pass the **entry exam (minimum 75%)**

1.1.1 Pilot Termination

Resignation in Good Standing:

Pilots who resign properly may return in the future. Previous rank may be adjusted.










Disciplinary Termination:

Pilots removed due to violations are permanently banned from rejoining.

1.1.2 Initial Activity Requirements

- Pilots must complete at least **one flight within 14 days** of joining
- Invalid or rejected PIREPs do NOT count
- Pilots removed for inactivity may reapply

1.1.3 Pilot Ranks

Display Image	Name	Abbr	Hours	Points	B-Pts	PIREPs
	Cadet	CDT	0	0	0	0
	Second Officer	SO	20	0	0	10
	First Officer	FO	75	0	0	0
	Senior First Officer	SFO	150	0	0	0
	Captain	CPT	250	0	0	25
	Senior Captain	SCPT	0	0	0	150
	Staff Team	STAFF				
	Chief Operating Officer	COO				
	Operational Management	CEO				

2 PILOT REQUIREMENTS

2.0 Active Status

All pilots must:

- Stay active on Discord
- Read announcements and updates
- Stay informed about procedures



2.1 Forum / Community Conduct

All members must maintain a professional attitude on:

- Discord
- VATSIM
- Any flight simulation platforms

Strictly prohibited:

- racism
- harassment
- offensive language
- toxic behavior

Violations may result in suspension or removal.

2.2 Operational Documentation Control

2.2.1 Policy

Pilots **MUST** always use the latest version of:

- manuals
- procedures
- checklists

Use of outdated materials is **NOT** permitted.

2.2.2 Pilot Responsibilities

Before each flight, the pilot **MUST**:

- a) verify all documents are up to date
- b) follow SOPs, callouts, and procedures
- c) understand current company NOTAMs

2.2.3 References

Documents are available via:

- Resource Hub
- Discord



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2.3 Company Communications and NOTAMs

2.3.1 Purpose

Used to communicate:

- operational changes
- safety updates
- Procedures

2.3.2 Company NOTAMs

NOTAMs are part of the Operations Manual and may be applied immediately.

2.3.3 Publication

NOTAMs are published via:

- Discord
- Website / system

2.3.4 Compliance Requirement

Pilots **MUST** read all NOTAMs before flight.
“I didn’t see it” is **NOT** accepted.

2.3.5 Removal

NOTAMs are removed when:

- expired OR
- added to official manuals

2.4 Flight Recording, Conduct and PIREP Standards

2.4.1 Flight Recording

All flights **MUST** be recorded using:

- ACARS system

2.4.2 Flight Integrity

- Flights must follow planned route
- No manipulation of flight data

2.4.3 Prohibited Actions

NOT allowed:

- Slewing (except gate positioning before flight)
- Time acceleration
- Pausing over 5 minutes

2.4.4 Flight Monitoring (FDM)

- Flights may be reviewed anytime
- Violations may result in:
 - warnings
 - point deductions
 - PIREP rejection

2.5 PIREP Claims and Evidence

2.5.1 General

- Claims must be accurate and clear
- Only ONE claim per month allowed

2.5.2 Invalid Claims

“Forgot to start ACARS” = NOT accepted

2.5.3 Evidence

Accepted evidence:

- screenshots
- tracking links (Volanta, VATSIM etc.)

2.6 Livery Policy

2.6.1 Policy

Liveries must reflect realism and current fleet.

2.6.2 Aircraft Type

- MUST match booked aircraft
- Wrong type = PIREP invalid

2.6.3 Registration

- Exact registration NOT mandatory
- Type must match

2.6.4 Realism

- Only current HiSky liveries allowed
- No outdated designs

2.7 Online Network Standards

2.7.1 Representation

When flying online, you represent **HiSky Virtual**

2.7.2 Conduct

Required:

- respond to ATC
- proper phraseology
- no inappropriate language

2.7.3 Violations

Complaints may lead to:

- investigation
- disciplinary action

2.7.4 Callsign

Use official callsign:

- HYS
- HYM



2.8 Safety Reporting (MOR / ASR)

2.8.1 Policy

Safety is mandatory.

2.8.2 Reports

MOR (Mandatory):

- engine failure
- hard landing
- TCAS RA
- emergency

ASR (Recommended):

- procedural mistakes
- safety concerns

2.8.3 Submission

Reports must be added in:

- PIREP comments

2.8.4 Content

Include:

- what happened
- why
- corrective actions

2.8.5 Failure to Report

May result in:

- PIREP rejection
- penalties

2.8.6 Monitoring

Repeated mistakes = stricter monitoring



2.9 Operators and Identifiers

2.9.1 HiSky Europe

Base: Romania
Callsign: Hisky
ICAO: HYS
IATA: H4

2.9.2 HiSky Moldova

Base: Moldova
Callsign: HiSky
ICAO: HYM
IATA: H7

